

THIS SPRING,  
**WE WILL MAKE  
HEALTHCARE  
MORE EFFICIENT,  
EFFECTIVE,  
ECONOMICAL  
& EQUITABLE.**

**6th & 7th April  
2024**

AT THE ICONIC

**BISWA BANGLA  
CONVENTION CENTRE  
KOLKATA**

SUPPORTED BY:

**DEPARTMENT OF HEALTH &  
FAMILY WELFARE,  
GOVERNMENT OF WEST BENGAL**

# **CONFERENCE AGENDA**

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 8th Edition  
**CAHOCON**  2024

## AGENDA (DAY 1) 6TH APRIL 2024

Time	Session	Faculty	Chairperson/ Moderator
Registration (8:00 AM - 9:00 AM)			
CAHO Anthem & Opening remarks (9:00 AM – 9:10 AM)			
<b>SESSION I (9:10 AM - 9:50AM) ACCREDITATION STANDARDS</b>			
9:15 AM - 9:30 AM	Elevate Quality: Unveiling JCI's 8th Edition Standards and New Initiatives	<b>Dr Joel A Roos</b> Vice President - International Accreditation, Quality Improvement, and Patient Safety, Joint Commission International (JCI)	<b>Mr Ratnakar Rao IAS</b> Secy-Health & Family Welfare, Govt. of West Bengal
9:30 AM - 9:45 AM	Making Accreditation Standards more Impactful	<b>AM (Dr) Pawan Kapoor</b> AVSM, VSM & Bar (Retd.), Former DGMS (IAF), Patron, CAHO; Vice-Chairman at RUS Education & Vice Chancellor, Lincoln American University	<b>Mr R Govind Hari</b> Chairman, PVRI Group of Charitable Eye Hospitals
<b>SESSION II (9:50 AM - 10:30 AM) KEYNOTE ADDRESS - MAKING HEALTHCARE EFFICIENT, EFFECTIVE, ECONOMICAL &amp; EQUITABLE</b>			
9:55 AM - 10:10 AM	Making Healthcare Affordable - India Story	<b>Dr Jitendra Sharma</b> Managing Director & CEO, Andhra Pradesh MedTech Zone (AMTZ)	<b>Col Rakesh Verma</b> CEO, AeonMed Health & Hospitals
10:10 AM - 10:25 AM	Bringing Excellence in Healthcare	<b>Dr Rana Das Gupta</b> Chief Executive Officer, Eastern Region at Apollo Hospitals	<b>Mr Sameer Mehta</b> Vice Chairman, Dr Mehtas's Hospitals, Chennai
<b>SESSION III (10:30 AM - 11:15 AM) CHALLENGES IN ACHIEVING THE 4E's</b>			
10:30 AM - 11:15 AM	Panel Discussion	<b>Mr Sajal Dutta</b> Chairman & Managing Director, Desun Hospitals Group <b>Mr Prashant Sharma</b> Managing Director, Charnock Hospital <b>Dr Palin Khundongbam</b> Chief Managing Director, Shija Hospitals and Research Institute Pvt Ltd. <b>Dr Debasish Bhattacharya</b> Founder Chairman, Disha Eye Hospitals <b>Dr. Jayanta Chakrabarty</b> Director & CEO, CNCI, Kolkata	<b>Fr Johnson Vazhappilly</b> Executive Director, Rajagiri Hospital, Aluva, Kochi; Chairperson, Healthcare Institutions, CAHO <b>Dr Clive Fernandes</b> Sr. Vice President, Group Clinical Director & Group Chief Operating Officer, Wockhardt Hospitals

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<b>SESSION IV (11:15 AM - 12:10 PM) CLINICAL GRAND ROUNDS</b>			
11:15 AM - 11:30 AM	Applying the Four E's to Cancer Care in India	<b>Padma Shri Dr Mammen Chandy</b> Former Director, Tata Medical Center, Kolkata; Former Professor, CMC Vellore	<b>Dr Alexander Thomas</b> Founder-President ,AHPI & CAHO; Patron. CAHO  <b>Mr Rupak Barua</b> Advisor, Manipal Hospitals Enterprises Ltd.
11:30 AM - 11:45 AM	Liver Transplant- India Story	<b>Dr Mohamed Rela</b> Chairman & Managing Director, Rela Hospital	
11:45 AM - 12:00 PM	Technology in Healthcare - Diagnostics leading the Way	<b>Padma Shri Dr Harsh Mahajan</b> Founder & Managing Director, Mahajan Imaging	
<b>INAUGURAL (12:10 PM - 1:00 PM)</b>			
SPECIAL CHIEF GUEST <b>DR C V Ananda Bose</b> Hon. Governor, West Bengal			
CHIEF GUEST <b>Sh. S Somananth (Chairman, ISRO)</b>			
<b>LAUNCH OF FORUMS &amp; NEWER INITIATIVES</b>			
<b>SOUVENIR RELEASE</b>			
<b>LUNCH BREAK (1:00 PM - 1:45 PM)</b>			

## AGENDA (DAY 1) 6TH APRIL 2024

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<b>SESSION V (1:45 PM - 2:30 PM)</b>			
<b>GRAND DEBATE : GRADING OF HOSPITALS - BOON OR BANE?</b>			
1:45 PM - 2:30 PM	BOON	<p><b>Dr Malathi Arshanapalai</b> Chief Medical and Quality Officer, Aster DM Healthcare</p> <p><b>Dr Parag Rindani</b> Group CEO, Wockhardt Hospitals Ltd.</p> <p><b>Dr Sandip Chatterjee</b> Professor &amp; Head- Department of Neurosurgery, Vivekananda Institute of Medical Sciences</p>	<p><b>Dr Kunal Sarkar</b> Director and Head of Cardiac Surgery, Medica Superspecialty Hospital</p>
	BANE	<p><b>Dr Krishnendu Mukherjee</b> Consultant, Vascular and Endovascular Surgery</p> <p><b>Capt Ajitha Nair</b> CEO, KIMSHEALTH Hospital, Kottayam</p> <p><b>Dr Anil Kumar Mulpur</b> Joint Director, Sri Sathya Sai Institute of Higher Medical Sciences</p>	
<b>SESSION VI (2:30 PM - 3:10 PM)</b>			
<b>LEADERS IN ACCREDITATION - A REVIEW ON THE IMPACT</b>			
2:30 PM - 3:10 PM	Panel Discussion	<p><b>Dr Arati Verma</b> Senior VP-Medical Quality, Max Healthcare</p> <p><b>Mr Joy Chakraborty</b> COO, PD Hinduja Hospital</p> <p><b>Dr M I Sahadulla</b> Founder Chairman &amp; Managing Director, KIMSHEALTH</p> <p><b>Ms Abanti Gopan</b> Nursing Consultant Principal Assessor, NABH</p> <p><b>Dr Murali Srinivasan</b> Chief of Medical Services, Manipal Health Enterprises Pvt. Ltd</p>	<p><b>Dr Girdhar Gyani</b> Patron, CAHO; Director General, AHPI</p> <p><b>Dr Atul Mohan Kochhar</b> Chief Executive Officer, National Accreditation Board for Hospitals &amp; Healthcare Providers (NABH)</p>



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<b>SESSION VII (3:10 PM - 3:55 PM)</b> <b>EMPOWERING PATIENTS BY PATIENT ENGAGEMENT</b>			
3:15 PM - 3:30 PM	Listen to the Patients' Voice	<b>Mr Manvir Victor</b> Board Member - Global Advisory Group for World Health Organisation, Executive Editor & Special Projects, The Vibes, Malaysia	<b>Mr Som Mittal</b> Chairperson, Patients for Patient Safety Foundation (PFPSF) Former President & Chairman, NASSCOM
3:30 PM - 3:55 PM	Panel Discussion	<b>Dr Rajiv Vasudevan</b> MD & CEO, Ayurved Hospitals  <b>Dr Gaurav Kakkar</b> Lead & Senior Consultant, Neuroanaesthesia & Neurocritical Care, AIMS Faridabad, Haryana  <b>Ms Nadira Chaturvedi</b> Co- Chairperson, Patients for Patient Safety Foundation (PFPSF)	
<b>SESSION VIII (3:55 PM - 4:45 PM)</b> <b>POT POURRI</b>			
3:55 PM - 4:10 PM	Medtech Support to Quality Healthcare Delivery Beyond Borders	<b>Dr Probir Das</b> Chairman & Managing Director, Terumo - Asia-Pacific & India; Vice Chair - Board, Asia Pacific Medical Technology Association	<b>Dr Vijay Agarwal</b> President, CAHO  <b>Dr Sankar Sengupta</b> Medical Superintendent, CNCI, Kolkata
4:10 PM - 4:20 PM	AI Powered EWS to Transform Patient Safety	<b>Mr Gaurav Parchani</b> CTO & Co-Founder, Dozee	
4:20 PM - 4:30 PM	Preparing Future Doctors of India as Champions of Quality & Patient Safety	<b>Dr (Prof) B. Srinivas</b> DDG (ME) & Member Secretary, National Medical Commission (NMC)	
4:30 PM - 4:40 PM	Safeguarding Patient Information in Digital Age	<b>Adv Avik Ghatak</b> Advocate, High Court of Calcutta; Legal Advisor, Innolead	

**AGENDA (DAY 1) 6TH APRIL 2024**

Time	Session	Faculty	Chairperson/Moderator
<b>SESSION IX (4:45 PM - 5:30 PM)</b> <b>BEST PRACTICES IN HEALTHCARE : CAHO INITIATIVES</b>			
4:50 PM - 5:05 PM	Patient Reported Experience Measures : The CAHO Journey	<b>Dr Rahul Deshmukh</b> Medical Director and HOD- Anesthesia, Medcare Orthopedic and Spine Hospital, Dubai (UAE)	<b>Prof Satish Chandra</b> Senior Specialist & Director - Medical Research, Johns Hopkins Medicine, Tawam Hospital
5:10 PM - 5:17 PM	Award Winners' Presentations	Fire & Life Safety Excellence - CMC, Vellore	<b>Mrs Rama Rajasekaran</b> Director, Ganga Medical Centre & Hospitals
5:17 PM - 5:24 PM		Hospital Environmental Sustainability - Apollo Multispeciality Hospitals Ltd., Kolkata	
<b>5:30 PM - 6:00 PM</b> <b>GRADUATION CEREMONY</b>			
ISQua SEA Joint Fellowship/ Certified Infection Control Professionals (CICP) International Certification in Leadership (LEADS)/ Certified Professionals in Healthcare Risk Management (CHRM) National Quality Assurance Manager/Advance Certified Professional for Hospital Infection Control (CPHIC-Advance)/ Awareness Compliance Excellence for CSSD (ACE)			
<b>ON STAGE</b> Dr Vijay Agarwal, Dr Lallu Joseph, Mr Rajiv Gupta, Dr J Jayalakshmi, Dr Suneel Mundkur, Dr Shweta Prabhakar, Dr M Malathi			
<b>CAHO ANNUAL GENERAL BODY MEETING AND OPEN HOUSE (6:00 PM - 7:00 PM)</b> <b>OFFICIAL CAHO GC &amp; AGM PHOTOGRAPH</b>			
<b>BANQUET (7:30 PM ONWARDS)</b>			

## AGENDA (DAY 2) 7TH APRIL 2024

Time	Session	Faculty	Chairperson/Moderator
<b>Breakfast Meet for Invited Guests (8:00 AM to 10:00 AM)</b>			
1. Glimpse of AACI Accreditation/ Service Excellence and Multi Site Accreditation 2. Advisory Board Meeting - Pressure Injury by Molnlycke			
8:00 AM - 10:00 AM	Platform Presentations - Clinical Services/ Nursing Services/ Diagnostic Services/ General & Support Services/ Students  <i>Jury - Dr Amitha Marla, Dr Pratheesh Ravindran, Dr Arijit Ghosh, Dr Jothi Clara, Dr Susruta Sen, Dr Jeet Patwari, Dr Neesha Nair, Dr Shyama Nagarajan</i>		<b>Dr Partha S Mukherjee</b> Executive Director, Indian Institute of Liver & Digestive Sciences  <b>Ms Suparna Sengupta</b> Chief Executive Officer IQ City Medical College Hospital
<b>SESSION X (10:00 AM - 10:30 AM)</b> <b>LEARNING FROM OTHER COUNTRIES</b>			
10:05 AM - 10:15 AM	<b>Dr M A Kadar Marikar</b> Former CEO, Malaysian Society for Quality in Healthcare		<b>Dr Ravindran Jegasothy</b> Former President, ASQua Chairperson, International Advisory Committee, CAHO
10:15 AM - 10:25 AM	<b>Dr Shin Ushiro</b> Executive Board Member, Japan Council for Quality Health Care (JQ)		<b>Dr Rajkumar V Patil</b> Director - Medical Services, Bombay Hospital Trust
<b>SESSION XI (10:35 AM - 11:00 AM)</b> <b>LEARNING FROM ACCREDITATION BODIES</b>			
10:40 AM - 10:50 AM	ISO-7101 : Blue Print for Quality Management in Healthcare	<b>Dr B K Rana</b> Founder & CEO, Quality & Accreditation Institute	<b>Mrs Upasana Arora</b> Managing Director, Yashoda Super Speciality Hospitals
10:50 AM - 11:00 AM	Beyond the Badge: What AACI Accreditation Really Means for Your Healthcare Facility	<b>Kresimir Antonio Paliska</b> Senior Vice-President and CEO, AACI America	<b>Mr Abraham Fenn</b> Chairman & President, New Zealand Organisation for Quality (NZOQ); President, Asia Pacific Quality Organization (APQO)
<b>SESSION XII (11:05 AM - 12:05 PM)</b> <b>CHANGE ENABLERS</b>			
11:10 AM - 11:22 AM	Total blood safety solutions - Models that work for India	<b>Dr Suvro Sankha Datta</b> Consultant - Transfusion Medicine, TATA Medical Center	<b>Dr Venkatesh Thuppil</b> CEO and the Director, Foundation for Quality India (FQI); Patron, CAHO
11:22 AM - 11:32 AM	Driving Change: The Role of Digital Enablement in Quality & Patient Care	<b>Dr Arun Mavaji</b> Director of Growth & Strategy, Medblaze	<b>Mrs Bharathi Reddy</b> Managing Trustee, Vijaya Group of Hospitals
11:32 AM - 11:42 AM	Advances in the Prevention and Management of Pressure Injury	<b>Dr Deepak Govil</b> Vice Chairman, Critical Care Unit, Medanta	

## AGENDA (DAY 2) 7TH APRIL 2024

Time	Session	Faculty	Chairperson/Moderator
11:42 AM - 11:52 AM	Catalyzing Change : Leveraging Evidence-based Medicine <i>'Enhanced Patient Outcomes'</i>	<b>Mr Harish Ramachandra</b> Country Segment Director, Wolters Kluwer	
11:52 AM - 12:00 AM	Approaching Infection Prevention with 3T Methodology - Tracking, Training & Technology	<b>Dr Ayan Banerjee</b> Consultant Anaesthesiology and Intensivist, Critical Care Consultant and In-Charge, ILS Hospital	
<b>Session XIII (12:05 PM - 12:45 PM)</b> <b>LEARNING FOR THE GLOBE - SUSTAINABILITY IN HEALTHCARE</b>			
12:05 PM - 12:45 PM	Panel Discussion	<b>Mr Anil Jauhri</b> Former CEO, National Accreditation Board for Certification Bodies (NABCB)	<b>Dr Lallu Joseph</b> Assoc. GS, CMC Vellore; Secretary General, CAHO
		<b>Mr Raj Shankar Ghosh</b> Senior Advisor - Environmental Health, PHFI	
		<b>Mr Vinod Kumar KB</b> Consultant, FMS Rajagiri Hospital, Aluva	
		<b>Dr Karan Thakur</b> Group Lead - Sustainability & ESG, VP-Public Affairs, Apollo Hospitals Group	
		<b>Mrs Keerthi D'Souza</b> Sustainability Professional; MD, Life Giver Professional Services LLP	
<b>SESSION XIV (12:45 PM - 1:20 PM)</b> <b>LEARNING FROM OTHER INDUSTRIES</b>			
12:50 PM - 1:05 PM	Building Customer Experience	<b>Mr Vinod Kannan</b> Chief Executive Officer, Vistara Airlines	<b>Dr Aparna Jairam</b> Founder & Director, Asavlee, Dr. Aparna's Pathology Laboratories
1:05 PM - 1:15 PM	Learnings from Health & Care Service Industry	<b>Mr Sharad Misra</b> Director - Health & Care India, Sodexo India Services Private Limited	<b>Dr Anuradha Pichumani</b> Executive Director, Sree Renga Hospital Chengalpattu,TN Chairperson, Quality Professionals, CAHO



## AGENDA (DAY 2) 7TH APRIL 2024

Time	Session	Faculty	Chairperson/ Moderator
<b>LUNCH BREAK (1:20 PM - 2:00 PM)</b>			
<b>LUNCHEON MEET FOR INVITED GUESTS (1:20 PM - 2:00 PM)</b> "AI-POWERED EARLY WARNING SYSTEMS: EMPOWERING CAREGIVERS WITH PERSONALIZED HEALTHCARE DELIVERY"			
<b>SESSION XV (2:00 PM - 2:45 PM)</b> <b>PANEL DISCUSSION:</b> <b>ARE WE WORKING TOGETHER?</b>			
2:00 AM - 2:45 PM	Nursing Perspective	<b>Capt Madhukari Ray</b> Nursing Director – Eastern Region, Apollo Multispecialty Hospitals	<b>Col Binu Sharma</b> Senior Director - Nursing, Max Healthcare  <b>Mr Gaurav Loria</b> Group Head - Quality & Operations, Apollo Hospitals
	Clinician Perspective	<b>Dr Suneel Mundkur</b> Professor, Paediatrics, KMC Manipal	
	Quality Manager Perspective	<b>Dr Anna George</b> Group Head Quality, Aster DM Healthcare-India	
	Diagnostic Perspective	<b>Dr Suvin Shetty</b> Consultant Pathologist & Lab Head, Dr LH Hiranandani Hospital	
	Clinical Pharmacist Perspective	<b>Dr Subhrojyoti Bhowmick</b> Consultant Clinical Pharmacologist & Clinical Director, Peerless Hospital, Kolkata	
	Rehab Specialist Perspective	<b>Dr Saril VS</b> AGM - Quality & Business Development, Sakra World Hospital	
	Clinical Dietetics Perspective	<b>Ms Sanghamitra Chakravarti</b> HOD -Department of Nutrition & Dietetics, Medica Superspecialty Hospital, Kolkata	
<b>VALEDICTORY &amp; AWARDS CEREMONY (2:45 PM - 4:00 PM)</b>			
CHIEF GUEST <b>Mr N S Nigam IAS</b> Principal Secretary – Health and Family Welfare Govt. of West Bengal			
TEA & REFRESHMENT			

## KNOWLEDGE PARTNERS



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ON 5TH APRIL

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**BISWA BANGLA  
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