



4 HOURS ONLINE WORKSHOP Quality Tools & Techniques





WORKSHOP HIGHLIGHTS

- 7 basic quality tools for process improvement (histograms, pareto charts, cause and effect diagrams, scatter diagrams, control charts, flow charts, check sheets)
- LEAN Healthcare & Value Stream Mapping, 5S
- Correction, Corrective Action And Preventive Action (CAPA)
- Problem Solving Using 5 Why, Root Cause Analysis

OBJECTIVES

- Get an insight into the common tools for quality improvement
- Understand specific tools for situations / problems you face in the hospital

WHO COULD ATTEND?

- Quality Managers
- Operation Managers
- Hospital Administrators
- Nurses
- Hospital & Healthcare Management Students



CAHO Members - 900 INR Non Members - 1000 INR Registration fees (inclusive of 18% gst]

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