



# CAHO

Committed to Safer Healthcare



## Workshop on Quality Tools and Techniques

ONLINE/ ONSITE - 4 HOURS

### Highlights

- 7 basic quality tools for process improvement (histograms, pareto charts, cause and effect diagrams, scatter diagrams, control charts, flow charts, check sheets)
- LEAN Healthcare & Value Stream Mapping, 55
- Correction, Corrective Action And Preventive Action (CAPA)
- Problem Solving Using 5 Why, Root Cause Analysis (RCA)

### Who Should Attend

Quality Managers, Operation Managers, Hospital Administrators, Nurses, Hospital & Healthcare Management Students

**Fees** (inclusive of 18% GST)

Online - 1000 INR | Onsite - 1500 INR

10% discount for CAHO Members

