

# INVITES APPLICATIONS FOR EMPANELMENT OF AUDITORS FOR **PATIENT FRIENDLY HOSPITALS EXCELLENCE PROGRAM**

Advancing Compassionate, Respectful & Patient-Centric Healthcare

## ELIGIBILITY

Applications are invited from:

- Doctors
- Nurses
- Quality Professionals
- Hospital Administrators
- Patient Safety Professionals
- NABH Assessors
- Healthcare Operations Professionals
- Allied Healthcare Professionals

## Preferred Experience

- Quality & Accreditation
- Patient Safety
- Hospital Operations
- Patient Experience
- Clinical Governance
- Healthcare Training & Audits

## KEY ASSESSMENT AREAS

- Access to Care & Patient Navigation
- Communication & Patient Education
- Respect, Privacy & Cultural Sensitivity
- Patient-Centred Clinical Care
- Safe & Healing Environment
- Staff Behaviour & Service Excellence
- Feedback & Grievance Management
- Discharge & Continuity of Care
- Inclusion, Equity & Community Engagement

## AUDITOR TRAINING PROGRAM

Shortlisted applicants will undergo:

- Structured Orientation on PFH Standards
- Auditor Training Program
- Assessment Methodology & Scoring
- Case-Based Learning & Simulations
- Qualifying Assessment / Examination

Successful candidates will be empanelled as:

“**PFH Excellence Program Auditors**”

## WHY BECOME A PFH AUDITOR?

- Contribute to improving patient experience in healthcare
- Gain expertise in patient-friendly hospital standards
- Strengthen professional auditing and assessment skills
- Network with healthcare quality leaders across India
- Be part of a national movement towards compassionate healthcare

## PROGRAM FEE

**₹10,000 + 18% GST**

(Payable only after shortlisting)

**REGISTER**

**LAST DATE FOR APPLICATION  
30th JULY 2026**

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